

# The industry leading mobile Order & Pay experience. No apps required.

Enable your customers to order and pay with the hospitality industry's fastest, most frictionless and secure mobile ordering technology.



Mobile Order & Pay is now more vital than ever in helping pubs and bars serve customers with minimal contact, increase table turnover and open-up new revenue streams.

Wi5's Order & Pay technology ensures a best-in-class customer experience with all of the important details taken care of.



ISO/IEC 27001 certified for you and your customers' information security



POS integrated or non-POS integrated options



Full suite of management tools and analytics



Dedicated customer support



About Wi5

# Enable your customers to order and pay in-venue or order ahead

### **Order to Table**

Customers can browse a digital version of your menu, add items to basket and make payment. The order is then delivered directly to the customer's table.

#### Pickup (order ahead or in-store)

Customers browse a digital version of your menu, add items to basket and make payment, with SMS notification when order is ready for collection.



# Fast, intuitive and secure

Wi5 is a web-based mobile Order & Pay solution, designed by a world-class engineering team to be the best user experience available. No apps, and no registration needed.

Your Wi5 Order & Pay solution will be **customised to your brand**, with the option to set up by colour scheme, fonts and add logos and imagery.

# **Get started easily**

Our customer success team will assist you throughout the onboarding process, to set up your Wi5 Order & Pay application.

You will be able to create, update and enrich your menus, customise the look of the application and connect to your POS (if POS integrated).

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# Simple to manage

Wi5 is already integrated with most leading hospitality POS systems, and we are adding more all the time.

If your POS is not yet integrated with Wi5, you will still be able to use all of Wi5's features by receiving orders via Wi5's Order Dashboard (web-based), which can be run from a laptop or an iOS/Android tablet.

- View and complete live orders.
- Send SMS notifications for pick-up.
- Issue refunds.

Live orders	History	All 0 Pending (86	Accepted 3 Preparin	Ready to Collect 2	
Search for orders	Q	#874A1		Ready to Collect	
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555AD - 1x Eggs Royale, Table 6	10 minutes		Total:	£7.25	(
3D72A - 2x All Day Breakfast, Table 6	10 minutes				
8036E - 1x All Day Breakfast, Table 19	6 minutes				
DE97B - 1x Eggs Royale, Table 19	6 minutes				
0C0CD -	6 minutes				

# Fixed-pricing: no commission, no risk. 60% discount for Everards Pubs!

Our pricing is simple. **No setup fees** or extra charges for management tools and support. Just an ongoing subscription for the industry leading mobile Order & Pay solution, and low and transparent transaction fees.

£120 £50

per location per month

Cancel at any time with 90 days' notice.

Puttshack ELITE PUBS



Transaction fees charged on IC++ model. Ts and Cs apply. <u>Click here for more information on transaction fees</u>.

### **Trusted across the pub & bar industry**





DRAKE & MORGAN











# Welcome back customers, stay Covid-safe, and maximise revenues

In the "new normal" customers now want to order by mobile.

# 57%

of customers will be more likely to use mobile ordering for click and collect than before coronavirus

# **59%**

will be more likely to use their own mobile to order and pay from a table than before coronavirus

Source: Wi5/Savanta Consumer research April 2020

### How will Wi5 will benefit your business?

### Enable social distancing

Minimise contact with order ahead, or from table on customer's own device. No queues, no touching shared screens or menus.

#### Maximise revenues

Add click-and-collect and increase in-venue spend with faster table turnover, easy re-ordering and upselling.

#### **Reduce costs**

Cut back on staff costs by removing need to take manual orders and payments, with no hardware overheads.

### **Keeping customers delighted**



"Our customers expect our technology to be innovative and industry leading, so it's a great to be working with Wi5. It's been a pleasure working with the team and there's been a seamless integration with our other technologies."

Toby Harris, CEO Social Entertainment Ventures



Watch the case study

### To get started or ask further question, click here:





\*Please write EVERARDS in the "further questions" field to trigger the discounted rate.

